



**RAM**  
PRODUCTS LTD

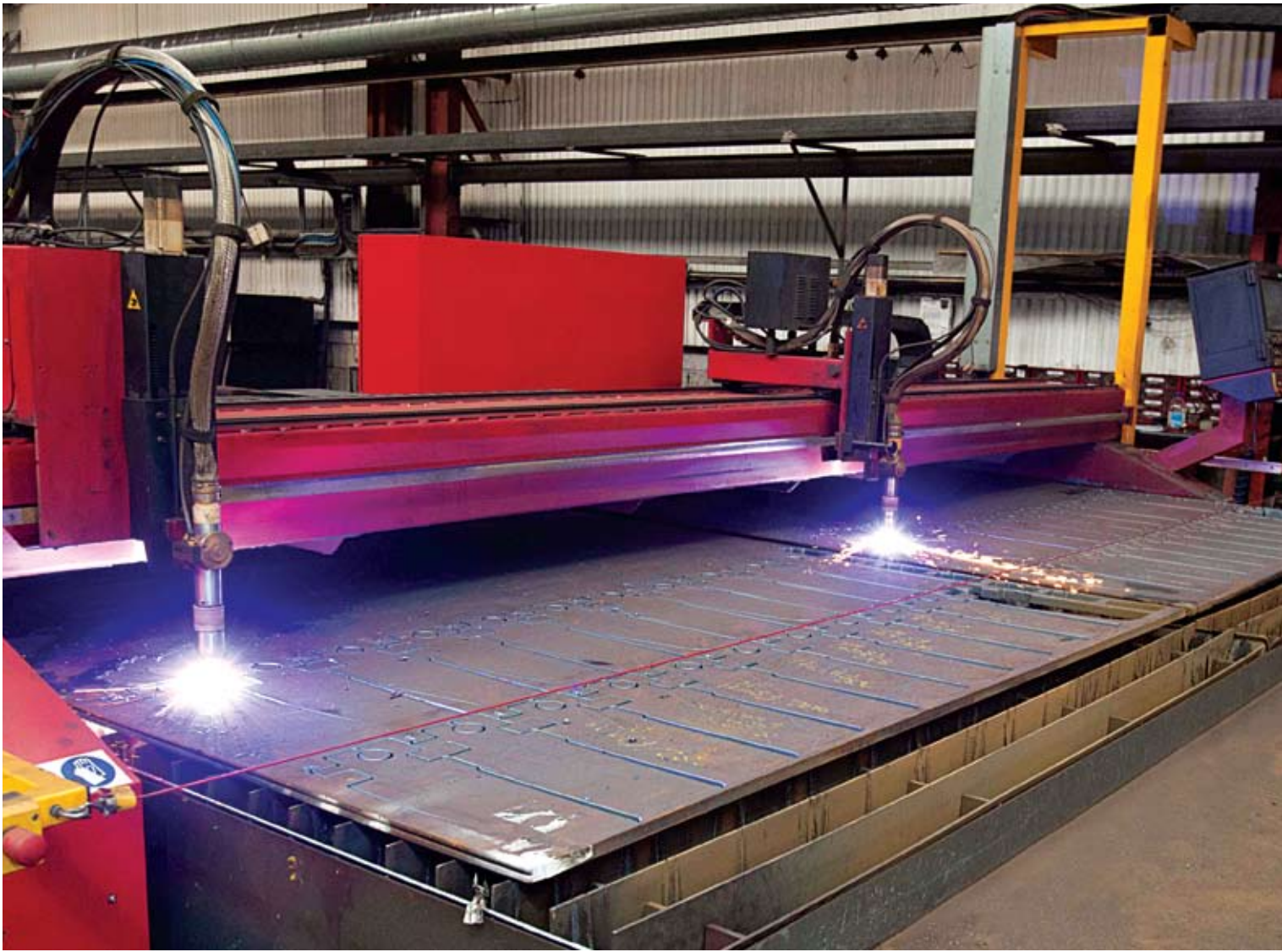
ENGINEERED  
AROUND YOU



# ENGINEERED AROUND YOU

Our commitment to customers to supply quality products when required is our #1 priority; we pride ourselves on customer satisfaction, trust & honesty.

Established in 1992 by directors **Ray Arnold**, **Mark Edwards** and **Paul Dyche**, RMP Products Ltd has built a reputation for manufacturing high quality, precision components and turning steel profiling jobs around quickly and efficiently, delivering first class customer service and a commitment to competitive pricing.



The superior quality of our services is thanks to our excellent team: we have built a broad professional skills base of highly experienced engineers, each of whom has contributed to an average **98% RMP customer satisfaction** rating over the past 12 months.

RMP's reputation also bears testament to our ongoing investment in a workshop with superb equipment, which is capable of handling a wide range of manufacturing and steel profiling processes:

**Our Services and Skills base:**

- High definition plasma cutting
- Flame/gas profile cutting
- Edge bevelling/chamfering
- Lumsden grinding
- Machining
- Bending & flattening
- Shot blasting
- Radial drilling

**RMP delivers manufacturing services to companies in many industries including:**

- Earth moving
- Recycling
- Oil & gas
- Rail & transport
- Offshore & renewable
- Skid & pump frames
- Nuclear

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# SPECIALIST ENGINEERING SERVICES

RMP Products offers a specialist range of contract manufacturing and steel profiling services to a broad spectrum of industries, including earth moving, automotive and domestic steel fabricators, such as high definition plasma cutting and gas profile cutting.

We can undertake the smallest job of one bespoke unit to quantity production batches, each unit of which meets the same high quality specification, delivered on time and on budget.



## FLAME/GAS PROFILE CUTTING

RMP Products specialises in precise CNC gas profile cutting, with the capability to turn around one-off jobs and larger quantities quickly, with little waste and at competitive prices.

All of our gas profile machines are programmed from our production office using state of the art nesting software to minimise waste and reduce prices. With a cutting width of 5000mm wide accompanied by 10 tonne overhead cranes we can cater for all of your needs.

### Material we predominantly cut:

- Structural steels (S275JR-S355J2+N)
- Pressure vessel (boiler plate)
- Engineering grades (EN8)
- High strength steels
- Wear resistance material

We also offer a free issue cutting service for clients who prefer to control their own material purchase.



## HIGH DEFINITION PLASMA CUTTING

RMP Products' twin headed high definition plasma cutting machine enables superb accuracy, speed and efficiency thanks to two 400 amp plasma heads with cutting thicknesses of up to 80mm. A cutting bed of 16 metres x 5 metres and speeds of up to four metres per minute allows us to offer cost effective quality profiles for large batch or one off orders.

The True Hole technology allows us to offer high productivity bolt-ready holes at reduced operating costs over a wide range of material types and thicknesses.

### Our twin headed plasma achieves all this by utilising:

- 2 x 400 amp high definition plasma heads
- 16 metre x 5 metre bed size for multiple plate loading
- Full True Hole technology giving bolt-ready holes
- Up to 4 metres per minute cutting speeds
- 20 metres per minute travel speeds
- Mild steel up to 80mm severance cut
- Mild steel up to 50mm production pierce

On this machine, the high definition plasma cutting process incurs little distortion in profile blanks and gives a superior cutting edge, meaning in most cases that no secondary operations are required and profiles come off the machine as a finished product.



## EDGE BEVELLING & CHAMFERING

RMP has a team solely dedicated to precision edge bevelling/chamfering profiles, both for one-off bespoke items and large quantity production jobs, all with the same guarantee of high standards.

Edge bevelling/chamfering is a popular service offered by RMP to customers who require completed kit parts finished to a high standard.

**Our edge bevelling/chamfering engineers are skilled and experienced and work with:**

- 1 x twin headed including bevel head (fully CNC), water bed 4 metre x 2 metre



## MACHINING

RMP Products offers off-site machining services from engineering partners with high quality and customer service standards who offer a fast, value-for-money service.

We manage the delivery of our machining service as part of your order to ensure you are satisfied.

Our machining contractors have heavy lifting capability of around 30 tonnes and can turn jobs around quickly.



## BENDING & FLATTENING

RMP Products has one on-site press to provide efficient on-site bending and flattening.

We have the capability to undertake both one-off jobs and larger quantities and turn them around quickly and efficiently. Our press is predominantly used for flattening parts that require more attention to flatness tolerances of around 1mm per metre.

**At our facility we have:**

- 150 tonne Pearson hydraulic brake press



## RADIAL DRILLING

RMP Products has on-site radial drilling equipment suitable for a range of jobs, plus the capability to undertake both one-off projects (including bespoke) and larger production quantities, with the ability to drill up to 50mm diameter.

**At our facility we have:**

- 1 x Kitchen & Walker radial drill

We endeavour to turn your job around quickly, with attention to detail and superb accuracy.



## SHOT BLASTING

RMP Products offers a shot blasting service off-site with guaranteed satisfaction, thanks to the speed, efficiency and pristine finishing provided by our trusted partners.

These contractors have a range of facilities suitable for small and large jobs and often run a 24/7 operation, meaning a speedy turnaround.

Their shot blasting capability is suitable for oilfield service tanks, heavy engineering equipment, marine vessel components and container tanks, among other manufactured parts.



## LUMSDEN GRINDING SERVICES

As part of our aim to provide comprehensive services to customers, RMP Products offers lumsden grinding on a contracted-out basis.

We use only reputable lumsden grinding partners with good reputations for accuracy, reliability and value for money.

Our lumsden grinding partners have a broad capacity to take on different types and size of job, including those that require flattened products finished to a fine tolerance, to a maximum 140 inch diameter.

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# SPECIALIST SECTORS

RMP Products provides key precision manufacturing services, including steel profiles, to industries across the UK and worldwide.

Our 16,500 square foot facility houses equipment with versatile and precise capabilities, operated by qualified and seasoned engineers – good for your deadlines, your budgets and your environmental commitments.

RMP handles the smallest job to the largest, including bespoke one-off projects to quantity production batches.

## Industries we supply include:

- Earth moving
- Rail & transport
- Recycling
- Offshore & renewable
- Oil & gas
- Nuclear
- Skid & pump frames
- Custom / bespoke

# QHSE AT RMP PRODUCTS

At RMP Products we have policies in place to ensure our business is going in the right direction.

## QUALITY POLICY

RMP Products aims to supply, high quality products and customer service that conform exactly to stated or agreed specifications/order requirements.

We are dedicated to constantly improving our product quality, reliability and customer service and have established a quality management system (QMS) to establish a solid foundation for a company culture centred upon this continuous improvement.

The QMS is based on the requirements of **BS EN ISO 9001:2008** and the system has been developed to enable full integration of in-house and client specific requirements.

## COMMITMENT TO THE ENVIRONMENT

RMP Products is committed to providing excellent manufacturing services to our customers, while minimising the impact industry has upon the environment.

Environmental concerns have become part of the way our company lives and breathes, from our investment into precision equipment that avoids producing waste, to the skill and accuracy of our engineers, to recycling, to energy conservation.

## HEALTH AND SAFETY

RMP Products is committed to the highest standards of health & safety in accordance with the Health and Safety at Work Act 1974.

We have an excellent health & safety record and this is something we are keen to maintain.

Our health & safety policy is reviewed annually. RMP's employees are encouraged to make suggestions on how improvements or changes to our working practices and policy could be enhanced.

In addition, we regularly consult with the HSE, local authorities and Initiative Quality and Safety Ltd to ensure our health & safety policy document is current and correctly implemented.

# CUSTOMER SATISFACTION SURVEY

Each year RMP asks customers to rate our performance across several key areas. We have achieved between 94%-100% satisfaction across all areas.

There is always the opportunity for improvement, so we've taken the ratings and comments into consideration, tightening up practices where possible and streamlining our processes, taking lessons from the feedback forward into the next year.

## Customer satisfaction details

As you can see from the statistics, customers rated us highly on:

- ✓ Sales enquiry and order processing efficiency
- ✓ Responsiveness and technical expertise of staff
- ✓ Politeness and courtesy of staff
- ✓ Efficiency when dealing with problems
- ✓ Product quality and reliability
- ✓ On time delivery performance
- ✓ Overall satisfaction with RMP

## SALES ENQUIRY AND ORDER PROCESS EFFICIENCY

94% ✓

## RESPONSIVENESS AND TECHNICAL EXPERTISE OF STAFF

96% ✓

## POLITENESS AND COURTESY OF STAFF

100% ✓

## EFFICIENCY WITH PROBLEM SOLVING

96% ✓

## PRODUCT QUALITY AND RELIABILITY

96% ✓

## ON TIME DELIVERY PERFORMANCE

94% ✓

## OVERALL SATISFACTION WITH RMP PRODUCTS LTD

94% ✓

## QUALITY SATISFACTION RATING

96% ✓

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